PATENT

hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date

Ayesha J. Shaikh

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/825,296

Confirmation No. : 4064

Applicants: Simon Jacobs, John Thomas and Rob Anthony

Filed : April 2, 2001 Attorney Docket No.: 500743.01

Art Unit : 3623 Customer No.

: 27,076

Examiner : Andre D. Boyce

Title

: ORDER SCHEDULING SYSTEM AND METHOD FOR SCHEDULING

APPOINTMENTS OVER MULTIPLE DAYS

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believe that their invention is patentable.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP

Kimton N. Eng

Registration No. 43,605

KNE:ajs

Enclosures:

Postcard Form PTO-1449 Cited References (29)

1420 Fifth Avenue, Suite 3400 Seattle, WA 98101 Telephone (206) 903-8800 Facsimile (206) 903-8820

h:\ip\clients\mdsi\500743.01\500743.01 supp ids.doc

FORM PTO-1449 (REV.7-80) APR 27 2006

S. DEPARTMENT OF COMMERCE

ATTY. DOCKET NO. 500743.01

APPLICATION NO. 09/825,296

INFORMATION STATEMENT AS

(Use several sheets if necessary)

APPLICANT(S)
Simon Jacobs et al.

FILING DATE
April 2 2001

GROUP ART UNIT

*EXAMINER		DOCUMENT NUMBER	DATE	PATENT DOCUMENTS NAME	CLASS	SUBCLASS	FILING	DATE
INITIAL		DOCUMENT NUMBER	DATE	IVAIVE		SODELASS	IF APPRO	
	AA	5,826,239	10/20/98	Du et al.	705	8		
	AB	5,870,545	02/09/99	Davis et al.	395	200.31		
•	AC	6,070,144	05/30/00	Ginsberg et al.	705	9		
	AD	6,115,640	09/05/00	Tarumi	100	99		
	AE	6,546,364 B1	04/08/03	Smirnov et al.	703	22		
	AF	6,697,784 B2	02/24/04	Bacon et al.	705	9		
	AG	6,701,299 B2	03/02/04	Kraisser et al.	705	8		
	AH	2001/0037229 A1	11/01/01	Jacobs et al.	705	8		
	ΙA	2001/0047287 A1	11/29/01	Jacobs et al.	705	9		
	AJ	2001/0047288 A1	11/29/01	Jacobs et al.	705	9		
	AK	2002/0007299 A1	01/17/02	Florence	705	9		
	AL	2002/0010615 A1	01/24/02	Jacobs	705	9		
	AM	2002/0016645 A1	02/07/02	Jacobs et al.	700	100		
	AN	2002/0023157 A1	02/21/02	Lo et al.	709	227		
•	AO	2002/0046073 A1	04/18/02	Indseth et al.	705	8		
	AP							
· · · · · · · · · · · · · · · · · · ·	AQ							
			FOREI	GN PATENT DOCUMENTS	;			
		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS TRANSLATIO		LATIO
							YES	NO
	AR	WO 00/68856	11/16/00	PCT			X	
· · · /	AS	WO 00/68859	11/16/00	PCT			X	
	АТ						<u> </u>	
	AU							

* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).

FORM PTO-1449 (REV.7-80)

APR 27 2006U.S. DEPARTMENT OF COMMERCE PASSIVIT AND TRADEMARK OFFICE

ATTY. DOCKET NO. 500743.01

APPLICATION NO. 09/825,296

INFORMATION STATEMENT

APPLICANT(S) Simon Jacobs et al.

	(Use several sheets if necessary)		FILING DATE	GROUP ART UNIT				
			April 2, 2001	3623				
		· · · · · · · · · · · · · · · · · · ·	acluding Author, Title, Date, Pertinent I					
	AV	Blumberg, D., "Optimizing Mobile	e Workforce", Leisure Pub	lications, February 1, 2001.				
•	AW	DiCarlo, L., "Connectria: E-scheduling is next big thing", eWeek, March 20, 2000. pp. 1-3.						
•	AX							
	AY							
	AZ	Dumas, Y. et al., "Pickup and Delivery Problem with Time Windows", European Journ of Operational Research, Vol. 54, No. 1, September 1991. Abstract only. One page.						
	ВА	Mitrovic-Minic, S., "Pickup and Delivery Problem with Time Windows: A Survey", SFU CMPT TR 1998-12, ftp://fas.sfu.ca/pub/cs/techreports/1998, May 1998. pp. 1-43. Nanry, W.P. et al., "Solving the pickup and delivery problem with time windows using read tabu search", Transportation Research, Part B, April 1999. pp. 107-121. "Scheduling Software Helps Webvan Meet 30-Minute Delivery Window", Stores Magazine NRF Enterprises, Inc., July 2000. 2 pages. Sciacca, P., "Webvan Gets E-Business Software for Expansion", Supermarket News, January 2000. Two pages.						
	ВВ							
	ВС							
•	BD							
	BE	Solomon, M.M., "Algorithms for the Vehicle Routing and Scheduling Problems with Time Window Constraints", Operations Research, Vol. 35, No. 2, March-April 1987. pp. 254-265.						
	"Vantive and MDSI to Provide Enterprise-Wide Wireless Field Service Solution", PI Newswire, New York, October 26, 1998. pp. 1-3. Witt, C.E., "Update: Material Handling in the Food Industry", Material Handling En Vol. 54, No. 11, October 1999. Eleven pages.							
	вн							
	BI							
XAMIN	ER		DATE CONSIDERED)				

conformance and not considered. Include copy of this form with next communication to applicant(s).